

## **Applications Analyst with GIC Housing Finance Ltd.**

GIC Housing Finance Ltd. promoted by GIC Re, New India Assurance, National Insurance Co., Oriental Insurance Co. and United India Insurance, was founded in 1989 and provides individual housing loans to the middle to upper level group in major cities & towns, primarily lending to salaried customers.

The Company has built a reasonable portfolio and profitability over the years. The management has set bold ambitions to exponentially grow its asset book over the next five years while creating significant value for its stakeholders. The Company is committed to investing the necessary resources to achieve their stated ambitions.

### **Job description**

#### ***Requirement/Experience/JD:***

- Bachelor's/Masters/PhD degree in Engineering/Computer Science (related field)
- Minimum of 4+ years' experience in Applications (like LOS, LMS, LCS, DMS, ERP, Ticketing etc.) space.
- Past experience in BFSI sector is preferred (especially in Housing Loan will be big plus)
- Proven work experience in software management or software development
- Solid technical background with understanding and/or hands-on experience in software development and web technologies (in technologies like of Java (version 1.8 or above), JBPM (upto latest version i.e. 7.46.0) and Angular 7 (or above), Oracle/SQL database etc.)
- Strong problem-solving skills and willingness to roll up one's sleeves to get the job done
- Experience in Spring Core/MVC/AOP/Boot, Hibernate, Agile, JIRA, Repos, SVN & Drools etc.
- Skilled at working effectively with cross functional teams
- Excellent written and verbal communication skills

#### ***Roles & Responsibilities:***

- Requirement Gathering & Analysis:
  - Collaborate with business partners in clearing points of confusion, project scope, clarifying short falls of Business Requirement Documents (BRD)
  - Coordinate, control and manage the quality and efforts of vendor partner to ensure it aligns with the business operation team

- Product development, upgrades and management:
  - Co-ordinate with external & internal partners for timely delivery in line with specification defined in BRD
  - Work with vendor and solution architects to enforce strict timelines and quality
  - Ensure vendor delivery as per defined standards and required documentations are completed
  - Manage the scope of the project incl. change management
  - Monitor the project progress and ensures resource availability
  - Manage the stakeholder e.g. expectations, requirements, scope,
  - Manage output quality
  - Create and maintain the project documentation
- Incident management:
  - Co-ordinate with MSPs to timely resolve rel. application incidents
  - Analyze root causes & propose strategies to min. incidents
- Sustainability & collaboration:
  - Conduct training of relevant stakeholders and drive adoption of products & features across organization, improving efficiency
  - Documentation of key IT artifacts (e.g. SOPs, SLAs)